What works well – best practices

What are the challenges – identified gaps

Potential solutions/actions



Long Term Events - Potential

Snow & Ice, Large Events, Forecasting Weather, Airport Closures (Runways, Taxiways)

Short Term Events

VIP Movements, Pop-Up Storms, Unexpected A/C Emergencies



No Term Events

Equipment Failure, Security Events, Aircraft Accidents/Incidents



What works well-best practices?

Long Term

Collaboration, Training, Trust Early Communication / Inclusion



What works well-best practices?

Short Term

Communication (ATC & Airport Hotlines) Flexibility

No Term

Flexibility



Where are the gaps or disconnects?

- Informing Satellite Airports of the DVRSN
- Not knowing the needs of the diverted A/C
- Equipment Differences / Capabilities



Where are the gaps or disconnects?

- Labor intensive notifications
- Communication taking place at different speeds



Actions Required:

- Automate Notification Process
- Improved Software Automation / Compatibility (Capture change of destination from HOST)
- Better Sharing of Data between FAA / Customers
- Letting Customers through Firewalls

